

COOKIE POLICY

1. What are cookies?

Cookies are small text files that are sent from websites to a visitor's computer or device and stored in the file directory of the browser used by the visitor. They collect information about how to use the website in order to recognize the visitor and improve the functionality of the website and work with it. Visitors to the website cannot be personally identified through this information.

The purpose of cookies is to make your experience on our website personalised so that you do not have to enter your data over and over again. They allow the website to remember your actions and preferences for a certain period of time, so you do not have to set them every time you visit it or go from one page to another. Some cookies collect analytical information about user behaviour.

There are different types of cookies. Some come directly from our website, others from third parties who place cookies on our site. They can be stored for different periods of time in your browser or device. For example, session cookies are deleted from your computer or device when you close your web browser. Persistent cookies, in turn, will be stored on your computer or device until they are explicitly deleted by you or until they reach their expiration date.

2. How does the website use cookies and what types of cookies can you find on it?

The website uses cookies to ensure the best possible use of the platform for the User, while the User uses the website and its functionalities. In addition, we use our cookies to develop the website to meet the requirements of users and their interests. Cookies are also used to show users relevant information related to the services and materials we offer.

Cookies coming from our website are known as First Party Cookies and are used to store information about the session for the duration of your visit. These cookies allow the website to collect analytical data, memorize language settings and perform other useful functions that provide a good user experience.

Our website uses the following types of cookies, some of which require your explicit consent, as set out below:

Required cookies: These cookies are required for the operation of the website. Without these cookies, the services you have requested cannot be performed. You can set your browser to block or notify you of these cookies, but then some parts of our website will not work. These cookies do not store any personally identifiable information.

Performance cookies: These cookies allow us to measure the number of visits and traffic in order to calculate and improve the performance of our website. They help us find out which pages are the most and least popular, see how visitors navigate the website and whether they click on a link. The information collected includes the browsers used to access the Internet and operating systems, the domain name of the website previously visited, the number of visits, the average duration of the visit and the pages viewed. All information collected by these

cookies is aggregated, therefore anonymous. If you do not allow these cookies, we will not know when you visited our website and we will not be able to monitor its effectiveness and improve your experience.

Functional cookies: These cookies enable the website to provide advanced functionality and personalization by remembering the choices you make (e.g. your username or identification, the choice of language or region or area where you are located). They may be set up by us or by third-party providers whose services we have added to our pages. The information collected by these cookies may be anonymized and they may not track your activity while you are browsing other websites. If you do not allow these cookies, some or all of the services may not work properly.

Other cookies: These cookies do not fall into the above category. They support the proper functioning of the website by allowing the use of its functions, such as remembering previous actions when going back within the same session.

The cookies currently in use for the website are as follows:

| Cookie | Domain | Type | Description | Duration |
|----------------|--------------|-------------|--|----------|
| _ga_675BB1PL5F | fragmint.com | Other | This cookie is installed by Google Analytics. | 2 years |
| _ga | fragmint.com | Performance | The _ga cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors. | 2 years |
| _fbp | fragmint.com | Other | This cookie is set by Facebook to display advertisements when either on Facebook or on a digital platform powered by Facebook | 3 months |

| | | | | |
|--------------------|--------------|------------|--|----------|
| | | | advertising, after visiting the website. | |
| fr | facebook.com | Other | Facebook sets this cookie to show relevant advertisements to users by tracking user behaviour across the web, on sites that have Facebook pixel or Facebook social plugin. | 3 months |
| TawkConnectionTime | fragmint.com | Functional | Tawk.to, a live chat functionality, sets this cookie. For improved service, this cookie helps remember users so that previous chats can be linked together. | session |
| ss | va.tawk.to | Functional | This cookie is set by the provider Eventbrite. This cookie is used for the functionality of website chat-box function. | session |

3. Third-party cookie management

The Website contains buttons, tools and / or content that are linked to the services of other companies. When using these buttons, tools and / or content, information from the browser of the visitor to the website can be automatically sent to the other company. It is advisable to familiarize yourself with the relevant Cookie Policy of the respective company in order to obtain more information.

4. Manage cookies in your browser:

Management options, including deleting and blocking all cookies, are available in the browser you use. However, blocking all cookies can seriously affect the functionality of the website and the way you use it, as the website may not function properly. Your browser may allow you to delete all cookies when you close it. However, this option also deletes persistent cookies, which can store your preferences and custom settings. This means that you can block cookies from all websites except those you trust.

5. Changes to cookie policy.

Any future changes to this Cookie Policy will be posted on this website. All future changes take effect immediately, except for already registered users, for whom the changes take effect 30 (thirty) days after their publication, unless otherwise specified.

6. Additional information about cookies

If you have any questions about this Policy and how we handle cookies, please do not hesitate to contact us.